


Lock stock and two
smoking barrels



Client demographic

- Transient population
- High crime area
- Easy access to drugs
- High parolee caseload
- Mental health issues
- Accommodation issues
- High mobility
- Significant Aboriginal population

Transient population – lack of stability, resulting from homeless, lack of family support and pro-social networks, poor life skills, inability to budget and retain accommodation, attraction to the city, close to Kings Cross (drugs, sex work), high anonymity



Rationale for the high risk team

- High case loads
- Low risk over serviced
- High risk time consuming in crisis situations
- Reactive rather than proactive
- High risk cases lost within a normal case load
- Delays in identifying changed client circumstances



Staff planning day

- Creation of specialised high risk team
- Identification of high risk clientele
- Caseload numbers
- Office restructure



Purpose and objectives

Intensive supervision

Monitoring




Purpose and objectives.....
Intensive supervision

- Joint case management
- Networking with external agencies
- Increased contact with family and significant others
- Increased level of home/field visits
- Group work programs
- Motivational interviewing and offence mapping techniques



Purpose and objectives.....
Monitoring

- ☞ Urinalysis
- ☞ Increased liaison with external agencies
- ☞ Sharing of information with Police
- ☞ Increased information used to enhance case management
- ☞ Proactive with revocations
- ☞ Levels of contact



Clients perceptions and benefits

- "Proactive clients love it"
- Adding structure to chaos
- Very little negative reaction
- Early detection of lapse acts as a motivator for clients
- Incentive – 'reduced reporting'
- Increased rapport between officer and client and family
- Enhance assessment for appropriate interventions
- More time to deal with crisis



Determining success

What constitutes success?

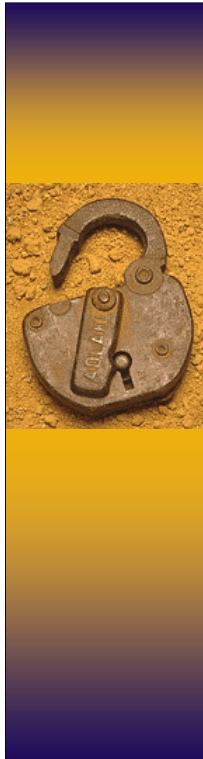
Case studies

Keenan

Stacey

Jo

Jason



Any questions ?